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| letting you know |

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| **Your council is here to help you**Welcome to East Hampshire District Council’s online newsletter which gives you the opportunity to find out more about what's going on and keep you up-to-date with our news.During the current situation we're working hard to provide essential services for the people of the district.We want to make sure you know where to get the latest reliable information. |

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| hands face space[**Help stop the spread of coronavirus**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy55b3V0dWJlLmNvbS93YXRjaD92PWpyMDlCeURZdXE0In0.ub-SeHQ7MMWluJygpS3n01zK1akFloPHXslMdmrfv_U/s/777692917/br/86047858445-l)Cases of coronavirus are rising and as a council we’re continuing to share key public health advice on how to minimise your risk of catching or spreading the disease. We welcome you sharing this with your friends and family too. Much of the advice is unchanged:* **HANDS** - Wash your hands regularly and for 20 seconds.
* **FACE** - Wear a face covering in indoor settings where social distancing may be difficult, and where you will come into contact with people you do not normally meet.
* **SPACE** - Stay two metres apart from people you do not live with where possible, or one metre with extra precautions in place (such as wearing face coverings or increasing ventilation indoors).

If you have symptoms, you should get a test. The main symptoms of coronavirus are a high temperature, a new, continuous cough and a loss or change to your sense of smell or taste. Most people with coronavirus have at least one of these symptoms.If you have symptoms, you should immediately start to self-isolate while you apply for a test. We all need to play our part to protect the NHS Test and Trace service for those who really need it.[**Watch the hands space face video here**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy55b3V0dWJlLmNvbS93YXRjaD92PWpyMDlCeURZdXE0In0.IPbZXQqHazNWplkAw2shZoM2egkraz6hnO-5o8RVBeY/s/777692917/br/86047858445-l)track[**Download the NHS Test and Trace app**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5uaHMudWsvdXNpbmctdGhlLW5ocy9uaHMtc2VydmljZXMvdGhlLW5ocy1hcHAvIn0.8Q2lkqHainNVcPdqM5Obh1HRnEOrGNjPG0dDBLXUObc/s/777692917/br/86047858445-l)You can **now download the NHS Covid-19 app,** part of the NHS Test and Trace service.The app, which is completely anonymous, will help you to quickly check if you have symptoms, order a test and check-in to venues by scanning a QR code.  Used alongside traditional contact tracing, the app will send you a notification if you come into contact with someone who later tests positive for coronavirus – with information about what action you need to take.By choosing to download the app, you will be helping to stop the spread of coronavirus, keeping the district safe and protecting your friends and loved ones.The NHS App is available now on iOS and Android. To use it you must be aged 13 and over and registered with a GP surgery in England.You can also access [NHS App services from the browser](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5uaHNhcHAuc2VydmljZS5uaHMudWsvbG9naW4ifQ.0canU1ceq4ziXb4pcZDH_5_bveX7blArMeJOJC03JWQ/s/777692917/br/86047858445-l) on your desktop or laptop computer.QR[**Businesses must by law display QR code for NHS Covid-19 app**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5jb3ZpZDE5Lm5ocy51ay92ZW51ZS1jaGVjay1pbi1idXNpbmVzc2VzLmh0bWwifQ.AUMhyKuoJSMpU8tsr2M8NpVDiL-892KcWWPMjWRN9Qw/s/777692917/br/86047858445-l)Many businesses, including places of worship are now legally required to display posters showing the QR Code for the NHS Covid-19 app.This includes all venues from the following sectors: **hospitality**, **leisure and tourism**, **close contact services**,**places of worship** and **local authority venues.**[Close contact services](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ3VpZGFuY2Uvd29ya2luZy1zYWZlbHktZHVyaW5nLWNvcm9uYXZpcnVzLWNvdmlkLTE5L2Nsb3NlLWNvbnRhY3Qtc2VydmljZXMifQ.XOyDE61v1YyqYtP3KHP8T4Qnty9cO97FX4bzqcfIt5o/s/777692917/br/86047858445-l)include hairdressers, barbers, beauticians, tattooists, sport and massage therapists, dress fitters, tailors and fashion designers.[**Create your QR code poster for the NHS Covid-19 app**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL2xua3MuZ2QvbC9leUpoYkdjaU9pSklVekkxTmlKOS5leUppZFd4c1pYUnBibDlzYVc1clgybGtJam94TVRJc0luVnlhU0k2SW1Kd01qcGpiR2xqYXlJc0ltSjFiR3hsZEdsdVgybGtJam9pTWpBeU1EQTVNak11TWpjMk1qa3dOekVpTENKMWNtd2lPaUpvZEhSd2N6b3ZMM2QzZHk1amIzWnBaREU1TG01b2N5NTFheTkyWlc1MVpTMWphR1ZqYXkxcGJpMWlkWE5wYm1WemMyVnpMbWgwYld3aWZRLm5oanR0WDRJdnBpMGtTUkc1bXp1YzNybzJ0UDBVMWhKWTljOFN1Y1JnbWcvcy8xMDQxMzM1NjA3L2JyLzg1ODU2MTM2NTkwLWwifQ.mXvtr1qFcknx9KZh7TNE5C3PIbZUsGljD-zLsJM5KPQ/s/777692917/br/86047858445-l)Butler[**Give the coronavirus volunteers a shout out**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5mYWNlYm9vay5jb20vRWFzdEhhbXBzaGlyZURpc3RyaWN0Q291bmNpbC9wb3N0cy8zMjI3ODU2NzQ0MDA4OTc1JUMyJUEwIn0.9eKEH6IXptWGhsxcZAOTAqRc_FlCG1TeLjDEI_cJnUY/s/777692917/br/86047858445-l)Do you know anyone that deserves a big thank you for the work they did during the coronavirus crisis? We have posted a [video to show our appreciation for the hundreds of volunteers who helped out during the lockdown](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5mYWNlYm9vay5jb20vRWFzdEhhbXBzaGlyZURpc3RyaWN0Q291bmNpbC9wb3N0cy8zMjI3ODU2NzQ0MDA4OTc1JUMyJUEwIn0.RvdutsXrdYHro678_xpagmqSxKuaNi4E5HB9Yz5-jHs/s/777692917/br/86047858445-l) with deliveries of food and medicines, on our Facebook page.If you know anyone, a work colleague or a friend, a group or a charity, that pulled out all the stops to help others go to our Facebook page, [tag them in the comments and give them the recognition they deserve.](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5mYWNlYm9vay5jb20vRWFzdEhhbXBzaGlyZURpc3RyaWN0Q291bmNpbC9wb3N0cy8zMjI3ODU2NzQ0MDA4OTc1JUMyJUEwIn0.vpiK063V8sEb0v3EYhH_4GxshWAnrJZGzKY9fMIws44/s/777692917/br/86047858445-l) |

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| bins[**Lets get digital**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5lYXN0aGFudHMuZ292LnVrL25ld3MvZWhkYy1iaW4tY2FsZW5kYXJzLWFyZS1nb2luZy1kaWdpdGFsIn0.OIvtOEO0lB1QOpqySX7obKfkSnhBXTkj2dK24h20gnw/s/777692917/br/86047858445-l)East Hampshire District Council has declared a climate emergency and as one small step towards achieving net-zero carbon emissions by 2050, we will not be sending paper bin calendars to every home.We estimate that this will save around 325kg of carbon each year by reducing paper usage and fuel used for distribution.Your bin collection days and pattern will stay the same and the only days your collections will change is the week following a bank holiday. To double check when your bin will be collected visit our [website here](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5lYXN0aGFudHMuZ292LnVrL2Jpbi1jYWxlbmRhcnMifQ.ZSkXvzXPksLRB5UE-RiRpRcoXQVdLne2Yo0Kyqgufu0/s/777692917/br/86047858445-l). recycle[**What can you recycle?**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5lYXN0aGFudHMuZ292LnVrL2Nhbi1yZWN5Y2xlIn0.rcMGIP-YegLtqsc7qMidp5ucWEJW17VMdTzEIBnfbaE/s/777692917/br/86047858445-l)Before you put items into your recycling bin, please check that the items can be recycled otherwise we may not be able to empty your bin.  [Check what you can and can’t recycle.](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5lYXN0aGFudHMuZ292LnVrL2Nhbi1yZWN5Y2xlIn0.DFrGxfUNEgP1XTaLTfkYD_l2jdgDO332mOrtG4MnrHA/s/777692917/br/86047858445-l)

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| green house |

[**Stop your home leaking cash this winter!**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ3VpZGFuY2UvYXBwbHktZm9yLXRoZS1ncmVlbi1ob21lcy1ncmFudC1zY2hlbWUifQ.fWvS080tTZa6EejX4bRROeoO_iFjd6oFvYHcZ3OFmw4/s/777692917/br/86047858445-l)There's never been a better time to go green.The UK government is providing a ['green homes grant](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ3VpZGFuY2UvYXBwbHktZm9yLXRoZS1ncmVlbi1ob21lcy1ncmFudC1zY2hlbWUifQ.BMLlZ76OEL5qBZT_d3zAe_9impnDiT7QqROKWEpfAFU/s/777692917/br/86047858445-l)' in the form of vouchers worth up to £5,000 or £10,000 to help cover the cost of making energy efficient improvements to your home. Improvements could include insulating your home to reduce your energy use or installing low-carbon heating to lower the amount of carbon dioxide your home produces.[You can apply for the voucher from the end of September](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ3VpZGFuY2UvYXBwbHktZm9yLXRoZS1ncmVlbi1ob21lcy1ncmFudC1zY2hlbWUifQ.v1Z1sFwJ2e6G6SvSkDRoy9B2-NXNZqD2us21LTA9NyY/s/777692917/br/86047858445-l).  In the meantime, you can find out what improvements can be made to your home and obtain quotes from certified tradespeople. Don’t miss out: You must redeem the voucher and ensure improvements are completed by 31 March 2021.  web[**Our website is the place to be**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5lYXN0aGFudHMuZ292LnVrIn0.Mf_Ik6FZXABqTfFd9vYEGmIznyv8VfSpS0i6oivIIxg/s/777692917/br/86047858445-l)In the last few years, the [East Hampshire District Council website](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA5MjguMjc4MjczOTEiLCJ1cmwiOiJodHRwczovL3d3dy5lYXN0aGFudHMuZ292LnVrIn0.7JRNv_MXu7A6WppcH8f4Kreq17BWxD-OB0H40cK7d74/s/777692917/br/86047858445-l) has excelled as the main form of communication for the council. Five years ago, when we started recording numbers, the website averaged 400,000 visits a year. The most recent year showed a record 900,000 visits to the website.  Following the coronavirus, the website has been in huge demand as residents and businesses look for key information such as service updates, business support and help for vulnerable people.   |

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